

## QUALITY POLICY STATEMENT

Like Technologies Limited provides electronic design and repair services, control system support, software development and obsolescence management solutions for industry. We recognise that to be competitive and maintain good economic performance, we must employ management systems that continually improve the quality of our products and services. This in turn increases the satisfaction of our clients, employees, shareholders, suppliers and society at large.

The key objectives of our Quality Policy are to provide industry-leading levels of service, agreeing and conforming to our clients' needs and expectations, while fulfilling the requirements of ISO 9001, ISO 14001, ISO 18001, ISO 45001 and statutory law. All of our services and activities are undertaken to current revisions of British Standards and industry codes of practice.

To meet our objectives Like Technologies Limited will:

- Ensure that we meet the quality and safety requirements of our clients in delivered products or services and seek to continually improve our service, by the development of necessary programmes and procedures
- Strive to enhance and improve our performance by setting quality objectives and targets, which are continually reviewed to ensure they are understood, acted upon and met. Objectives shall be established and reviewed by the Managing Director at management review meetings, or at any stage with reference to the company Quality Manager.
- Comply with requirements for quality and continually improve the effectiveness of the Quality Management System, providing confidence to management and staff
- Provide training, support, resources and encouragement to all employees to ensure they realise their full potential in meeting the Quality Policy and its objectives. Quality of workmanship is the responsibility of all employees of the company.
- Meet any statutory and regulatory requirement that applies to procedures, processes and activities
- Establish partnerships with suppliers and interested parties and continually develop partnerships to provide an improved service

This policy was endorsed by the Managing Director of Like Technologies Limited on the 5<sup>th</sup> January 2021 and will be communicated throughout the company and to all interested parties. It will be reviewed periodically to ensure the future success of the company.

Signed



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Kate Houlden  
Managing Director  
Date 10/01/2022